

Follow these simple steps to

Activate your Crossover Health Membership!

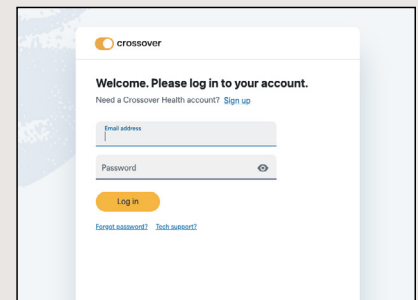


STEP 1

Let's get started:

- Go to care.crossoverhealth.com
- Click on the "sign up" link at the top

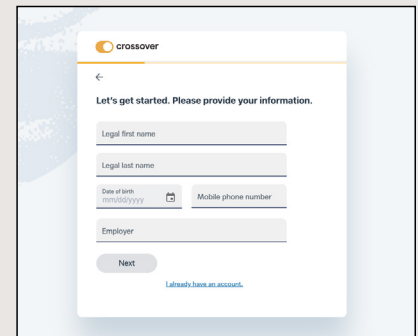
If you have any questions or issues activating your account, please click "Tech Support"



STEP 2

Enter your:

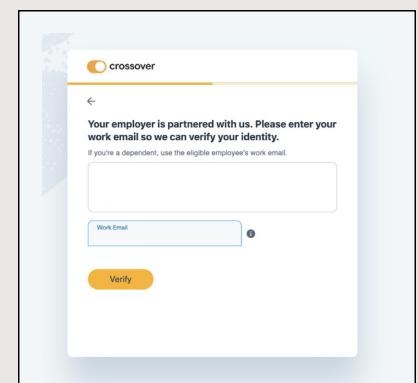
- Legal first and last name
- Date of birth
- Employer
- Mobile phone number



STEP 3

Verify your identity:

- Enter either your work email or unique ID as requested

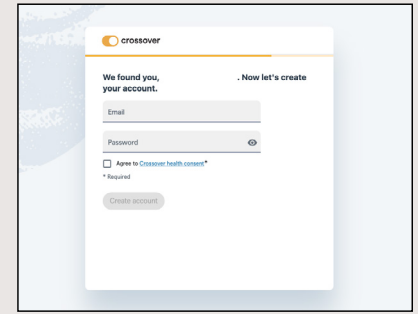


Log in at care.crossoverhealth.com

STEP 4

Create your account:

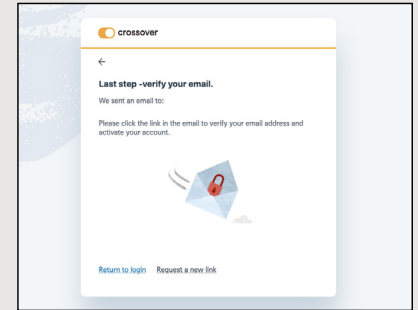
- Enter your personal email
- Create password
- Opt-in to login with face or fingerprint (mobile)
- Review and agree to Crossover Health Consent



STEP 5

Verify your account:

- Once you see this screen, it's time to check your personal email

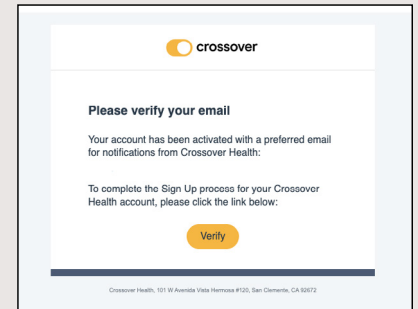


STEP 6

Almost done:

- Open the verification email and click "Verify Email" button to confirm

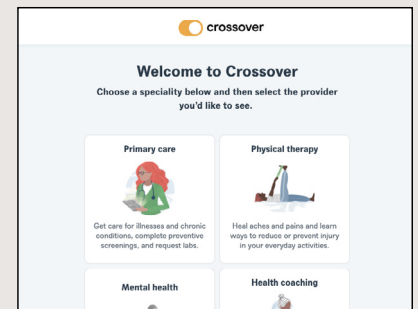
Note: The email link will expire in two hours



STEP 7

You're verified!

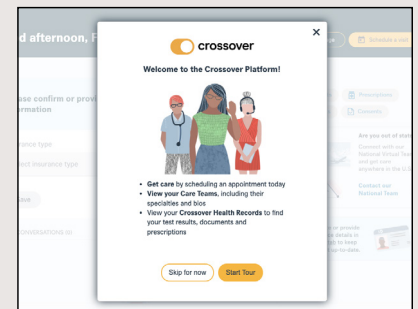
- Click on one of the modality tiles to get started
- Click "Skip this step" to be taken to your dashboard



STEP 8

Well done. Your account is now activated! You can take a tour of your dashboard and connect with your care team in three ways:

- Send a direct message to your provider or care team
- Schedule an in-person visit
- Reach out to your virtual care team if you are not near a center



Log in at care.crossoverhealth.com

